Mercedes-Benz South Africa Ltd | P.O. Box 1717 | Pretoria | 0001

Mercedes-Benz South Africa Ltd

TERMS & CONDITIONS – MERCEDES-BENZ SOUTH AFRICA 2026 GLA200 CUSTOMER CAMPAIGN:

Your reference:

Date:

Section 1: General

1. The following terms and conditions apply to the "2026 Mercedes-Benz South Africa GLA200 Customer Campaign" ("Offer"), in which GLA200 customers, by participating in this Offer, undertake and agree to be bound by the following:

    1.1. This Offer is made by Mercedes-Benz South Africa Ltd (hereinafter referred to as the "MBSA").
    1.2. All customers who purchase a new Mercedes-Benz GLA200 vehicle (the "Vehicle"), from 08 June 2026 until stocks last, shall be eligible to receive a complimentary PremiumDrive Comfort Care Plan.
    1.3. The Offer is limited to new pre-selected Mercedes-Benz GLA200 (non-edition) vehicles purchased from MBSA.
    1.4. The Offer may be accepted upon purchase of the Vehicle/s and is subject to the successful conclusion of a Contract of Sale with MBSA through MBSA's Agent Network. For the avoidance of any doubt, a contract of sale is considered a successful sale when the customer has signed a delivery note for the Vehicle.
    1.5. Participation in the Offer is optional.
    1.6. This Offer is not transferable, non-refundable and cannot be exchanged for cash.
    1.7. All information relating to this Offer, which may be published on any promotional material via media is covered by these terms and conditions. In the event of any conflict between the content of such promotional material and these terms and conditions, these terms and conditions shall prevail.
    1.8. MBSA reserve the right to cancel, terminate or alter the terms of this Offer by giving reasonable notice, and shall be absolved from any liability whatsoever which may arise subsequent to such cancellation, termination or alteration. Details of any changes will be communicated on the Mercedes-Benz South Africa social media platforms, and on the Mercedes-Benz South Africa website https://www.mercedes- benz.co.za.
    1.9. MBSA further reserve the right to terminate this Offer immediately and without notice in the event that the Offer is found to be or is deemed unlawful.
    1.10. Should MBSA be required by any legislation to alter any aspect of this Offer or to terminate

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the Offer as a result of changes in legislation, the MBSA shall have the right to terminate this Offer with immediate effect and without notice of termination.

1.11. MBSA may end the Customer's participation in the Offer at any time and for any reason, on notice to the Customer, if the Customer is in breach of these, or any other Terms and Conditions relevant to the Offer.

1.12. The Customer may inform MBSA anytime that the Customer no longer wants to participate in the Offer.

1.13. Neither MBSA or any affiliated party is responsible for any loss or damage, including consequential loss or damage (Loss), due to the Customer participation in or cancellation of the Offer.

1.14. Except as required by any applicable laws, MBSA does not make any representations or warranties about benefits of any kind, express or implied, including any warranties as to fitness for a particular purpose.

1.15. The Customer must familiarize themselves and comply with the Terms and Conditions of the PremiumDrive Comfort Care Plan which can be accessed on the following link: www.mercedes-benz.co.za/passengercars/services/maintenance

1.16. The Customer agrees to indemnify MBSA against any loss or damage MBSA may suffer as a result of reliance on any warranty, representation or information given by the Customer in relation to these Terms or the Customer's breach of these Terms or any applicable laws.

1.17. These terms and conditions shall be governed by and construed in accordance with the laws of South Africa.

1.18. MBSA reserves the right to change these terms and conditions at any time without prior notice

Section 2: Details of the Offer

2.1. To participate in the Offer, customers must be over the age of 18 and must have a valid form of identification (South African ID or international passport).

2.2. The Customer must enter into a valid Contract of Sale with MBSA which will be facilitated through MBSA's Agent Network in accordance with clause 1.4.

2.3. The Customer must indicate on the Contract of Sale under the section headed "*Automotive Aftermarket Guidelines*" that they want to opt to include the Maintenance Plan and Service Plan from the Vehicle purchase, i.e. select option "No".

2.4. The Customer who elects to accept the offer and/ or upgrade the offer, must sign the Annexure 1 - Acceptance of Offer attached to these terms and conditions.

2.5. Eligible Customers will receive:

2.5.1. A complimentary PremiumDrive Comfort Care Plan valued as follows:

25.1.1 R 52,432 (Fifty-Two Thousand Four Hundred and Thirty-Two Rand only) with purchase of a new pre-selected Mercedes-Benz GLA200 (non-edition);

2.4.1 The plan is valid for 5 years or 100 000 km's, whichever comes first

2.6. All customers will be subject to a check against sanctions to ensure MBSA remain compliant with sanctions, as set out in the Contract of Sale.

2.7. Customers may choose to upgrade to a PremiumDrive Exclusive Care Plan in which case the Customer will be required to pay in the difference in cost between the PremiumDrive Comfort Care Plan and the PremiumDrive Exclusive Care Plan, as per the quotation which will be provided to them by the MBSA Agent.