



Mercedes-Benz

Dear Patron,

Congratulations on taking the first step in your Mercedes-Benz journey with your booking confirmation.

To ensure a seamless, secure and convenient experience, we are pleased to share the payment guidelines below.

Payment Process:

You would have received a quotation via email. A secure payment link will be shared with you on your registered email ID.

We recommend proceeding via Digital Payment through Mpay, which is the fastest and most secure way to complete your transaction.

Payment Steps:

Once you access the payment link, you may follow the steps below to complete your transaction on M-pay (Mercedes pay):

For Debit/Credit Card payment:

Step 1: Select the card option here

Mercedes pay

Payment Details

Order Booking

Recipient: Mercedes-Benz India

Amount: INR 1,50,000.00

☒ I accept the [Terms & Conditions of Mercedes-Benz India](#)

☒ Card

☐ INB - Indian Net Banking

☐ UPI

Continue

Step 2: Enter your card details securely

Mercedes pay

Payment Details

Order Booking

Recipient: Mercedes-Benz India

Amount: INR 1,50,000.00

Please do not close or leave the page after clicking the "Pay now" button. The processing of your payment may take some time.

Full name (as it appears on your credit card)

Max Muller

Credit card Number

0420 0420 0420 0420

Expiry date

12/30

CVV code

737

Billing address

First name

First Name

Back

Pay now

Step 3: Click on Pay Now to proceed. You will then be redirected to your bank's page, where you can enter the OTP to authorize the payment.

Mercedes pay

Payment Details

Order Booking

Recipient: Mercedes-Benz India

Amount: INR 1,50,000.00

Please do not close or leave the page after clicking the "Pay now" button. The processing of your payment may take some time.

Full name (as it appears on your credit card)

Max Muller

Credit card Number

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12/30

CVV code

737

Billing address

First name

First Name

Back

Pay now

For Netbanking payment:

Step 1: Select the Netbanking option here

Mercedes pay

Payment Details

Order Booking

Recipient: Mercedes-Benz India

Amount: INR 1,50,000.00

☒ I accept the [Terms & Conditions of Mercedes-Benz India](#)

☐ Card

☒ INB - Indian Net Banking

☐ UPI

Continue

Step 2: Select your bank and click on 'Continue'. You will be redirected to your bank's secure page to log in and confirm the transaction.

Mercedes pay

Payment Details

Order Booking

Recipient: Mercedes-Benz India

Amount: INR 1,50,000.00

INB INB - Indian Net Banking

Bank selection

Select your bank to continue

Continue

Back

***Should you require any further assistance, please feel free to connect with your franchise partner who will be happy to support you.**

For Balance Payment

Once the KYC documentation process for your transaction is completed, your sales consultant will inform you and you will also receive an email confirmation from Mercedes-Benz India.

Post this, you will be required to initiate the balance payment to Mercedes-Benz India. Your sales consultant will share the Order Finalization Document, which will contain the official Mercedes-Benz India account details.

You are requested to make the payment online directly to the virtual account of Mercedes-Benz India by adding the provided account details as a beneficiary in your banking application. Kindly refrain from making payments to any third-party or personal accounts.

In case of any queries or concerns, get in touch with your respective sales consultant.

Please find below the virtual account format for your reference.

Bank Account Details:

Beneficiary:	Mercedes-Benz India Private Limited
Bank Account Number:	MERCBENZXXXXZZZZZZZZZZ**
Bank:	The Hongkong and Shanghai Banking Corporation Limited
IFSC Code:	HSBC0411002

**** Please note that Bank Account Number will be unique as per your transaction which will be mentioned in the order finalization document.**

Important Payment Safety Guidelines

Your safety is our priority. Please keep the following in mind:

- Make payments only through official Mercedes-Benz India secure payment link shared with you
- Do not transfer funds to any personal or unknown third-party accounts
- Always verify the sender's email ID and contact details before proceeding with any payment
- Mercedes-Benz will never request sensitive information such as OTPs, passwords or card PINs
- In case of any concerns, please connect directly with your Franchise Partner or Sales Consultant before proceeding

Warm regards,
Mercedes-Benz India

Payment Guidelines:

You will receive a secure payment link on your registered email ID. You may proceed with the payment via Net Banking, Debit/Credit Cards (preferred) or Cheque. Online payments can be completed through the authorized link shared by your Mercedes-Benz representative. In case of cheque payment, kindly issue it in favour of Mercedes-Benz India Pvt. Ltd. Details will be shared by your franchise partner.

Important: Please make payments using the official payment link shared by your authorized Mercedes-Benz representative. Do not transfer funds to personal or unknown accounts. Mercedes-Benz will never request OTPs, passwords or PINs.